



HAMILTON POLICE SERVICE

Leading the Way Together

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False Alarm Prevention

Information for Alarm Users

IT IS EVERYONE'S
RESPONSIBILITY TO



FALSE ALARMS

Provided as a Public Service by the False Alarm Reduction Association- www.faraonline.org



If You Give Them a Key – Give Them the Codes!



How many times have the police been dispatched to your home because visitors, family, child care givers, domestic help, real estate agents, contractors or other employees have set off your alarm and did not know what to do?

Consider the following steps to help reduce the chance that you will have a false alarm:

1. Make sure everyone, who has access to your home, such as child care givers, domestic help, extended family, etc., are familiar with your alarm system.
 - Teach them how to arm the system and make sure they know how much time they have to exit if they are leaving.
 - If entering the home, ensure they know how to disarm the system and how much time they have to do it before the system alerts your monitoring center
2. Contact your alarm company and assign each person their own personal passcode/password. You can have it removed when it's no longer needed.
3. Educate your guests/employees on your alarm monitoring company's procedures should they set off the alarm accidentally.



4. Teach them how to cancel a false alarm to avoid the imposition of potential fees or fines.
5. Keep your monitoring center's phone number in an easy to find place.
6. If you're going out of town and have a house sitter, make sure they have permission to authorize repairs to your system if it fails.
7. Make sure everyone who has access to your home or business has a valid code to turn on and off your alarm system **as well as** the code or password used to identify themselves to your alarm company as a valid alarm user.

